

UNITED STATES
DEPARTMENT OF VETERANS AFFAIRS[Veterans Benefits Administration](#) > [VA Central Area Office](#) > VA Records Management

Search in Facility Directory:

Center

VA Records Management Center4300 Goodfellow Blvd., Bldg. 104
St. Louis, MO 63120Mailing Address:
P.O. Box 5020
St. Louis, MO 63115Phone: 888-533-4558 Or 888-533-4558
Fax: 314-679-3615View Map: [Yahoo!](#) - [MapQuest](#) - [Google](#)

The VA Records Management Center (RMC) services VBA, VHA, NCA, DoD, Veterans and their families, and other external agencies. In 1992, the RMC began receiving, storing and providing Service Treatment Records (STRs) received from DoD in support of VBA's mission.

RMC receives over 300,000 inactive claims folders annually from VA Regional Offices. The RMC's file storage area houses over 3.6 million claims folders and over 3.5 million separate STRs. The file storage room is equipped with movable electronic filing units, nearly 107 miles of shelving. An average of over 1,800 claims folders and STRs are shipped daily to Regional Offices in support of VBA's mission.

RMC furnishes service data and rating extracts to support eligibility inquiries from VBA, VHA and NCA offices nationwide. RMC answers over 150,000 inquiries and provides over three million pages of records each year in response to requests received from Veterans, DoD and various government agencies.

RMC has a satellite office, co-located with the National Personnel Records Center (NPRC), which processes requests from VA Regional Offices to support claims adjudication on a national scale. This office answers over 390,000 electronic inquiries annually, copying and mailing over two million pages of records. In June 2011, the office and NPRC moved into a new building specifically designed to meet National Archives and Records Administration standards for record archiving facilities.

U.S. Department of Veterans Affairs - 810 Vermont Avenue, NW - Washington, DC 20420

Reviewed/Updated Date: July 31, 2012